

Special service: Personal Manager

General provisions

Each project gets a certain support priority.
This priority depends on the AutoResource Support Plan selected by the client.
The range of priorities in the AutoResource Support Plans can range from 2 to 4.

Each client's request is processed in the order of arrival and its priority.

The client gets the 1st priority if they purchase the additional service Personal Manager.

The Service is provided for a monthly subscription fee.

The Service Personal Manager includes the following:

1. The 1st (top) priority for the client's project support.

The client gets the 1st support priority which streamlines processing of the client's requests:

- for the technical support;
- for the client's project enhancement/modification and development of the requirements lists;
- for assessment of the approved requirements lists for the client's project enhancement/modification;
- for implementation of the tasks following the approved requirements lists.

2. Personal manager.

You can use any convenient means of communication to contact your Personal manager: email, WhatsApp, Telegram, Skype, phone. The Personal manager is a key contact person from our side to discuss of any issues regarding your project.

3. Personal technical support specialist.

You can directly contact your personal technical support specialist.

The cost of the Service Personal manager is 900 €/month.